

# Town of Whitman Survey 2018/2019

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**Methodology:** The survey was administered via a web link to Qualtrics, as well as a paper survey mailed to all households with mailing addresses within the town of Whitman. The survey ran from November 2, 2018 to February 2, 2019. The sample size is 1062, inclusive of both modes (640 online and 422 paper), though the N for each question does not equal the sample size due to respondent omission. There are not sufficient demographic variables to calculate margin of error. Percentages are reported as whole numbers (and due to rounding may not sum to 100).

**Sample Demographics**

**Age**

19-25	1%
26-40	21%
41-55	32%
56-70	30%
71 and up	16%

**Gender**

Male	43%
Female	53%
Other	0%
Prefer to not say	4%

**Years of Residence in Whitman**

Fewer than 5 years	16%
5-10 years	10%
11-20 years	21%
21-30 years	15%
31-50 years	27%
More than 50 years	11%

### Relationship to the Town

*Note: respondents could select multiple options*

Owens a home in Whitman	47%
Renter in Whitman	5%
Owens a business in Whitman	2%
Works in a Whitman business	2%
Works for the Town of Whitman	3%
Has children who have previously attended Whitman schools	19%
Has children currently enrolled in Whitman schools	13%
Volunteers in Whitman	10%

### Attendance at 2018 Annual Town Meeting

Yes	28%
No	72%

### Survey Questions

How would you rate the Town of Whitman on the following dimensions, from "very poor" to "very good"?

	<b>Very Poor</b>	<b>Poor</b>	<b>Average</b>	<b>Good</b>	<b>Very Good</b>
The quality of life in the Town of Whitman	1%	2%	29%	49%	20%
Whitman as a place to live	1%	3%	25%	49%	23%
Whitman as a destination for entertainment	20%	51%	26%	3%	1%
Whitman as a place to raise a family	1%	4%	25%	43%	28%
Whitman as a place to own a business	3%	20%	49%	24%	4%
Whitman as a place to retire	7%	19%	41%	23%	10%

**What is the most important issue facing the Town of Whitman? Select no more than 3.**

*Note that percentages will not sum to 100 because respondents could select up to three responses. The top three responses are highlighted in bold.*

<b>Roads/transportation and upkeep</b>	<b>31%</b>
Business and economic development	24%
Land use/open space issues	15%
Housing	6%
Agriculture	1%
Water quality	5%
Waste management	5%
Opioid misuse and other substance abuse	23%
Crime	5%
Town services (offices, programs, etc.)	5%
<b>Property tax rates</b>	<b>36%</b>
Other tax rates	4%
Licenses and/or fees	1%
<b>Schools/education</b>	<b>36%</b>
Public safety (police and fire)	13%
Environmental issues	2%
Capital planning (town vehicles, buildings, etc.)	13%
Wages of town employees	3%
Other*	4%

\*Write in responses appear in Appendix, pg. 9

**If you had to choose, which of the following strategies would you like the Town to adopt to increase revenues (funds coming in to the town) for the next budget cycle?**

Increase property taxes	17%
Increase excise taxes	8%
Increase the costs of licenses, fees, etc.	47%
Other*	28%

\*Write in responses appear in Appendix, pg. 11

**If you had to choose, which of the following would you like the town to adopt to decrease costs for the next budget cycle?**

Reduce town hall hours of operation	14%
Keep town employees' salaries level (no raises)	15%
Lay off town employees	1%
Reduce town services (e.x. fewer programs, fewer mailings for bill reminders, etc.)	13%
Force each town department to reduce its own budget by a certain proportion	42%
Other*	11%

\*Write in responses appear in Appendix, pg. 17

**If you had to rank-order the various ways in which the town could control its budget, how would you rank the following activities?**

*Respondents were instructed to rank-order the following response options, with #1 being the action that they **most prefer**, and #8 being the action that they **least prefer**. The results are presented in order (the most popular action at the top, and the least popular action at the bottom), with mean scores in parentheses.*

Force each town department to reduce its own budget by a certain proportion	(3.05)
Increase the costs of licenses, fees, etc.	(3.53)
Reduce town hall hours of operation	(3.91)
Reduce town services (e.x. fewer programs, fewer mailings for bill reminders, etc.)	(4.07)
Keep town employees' salaries level (no raises)	(4.16)
Increase excise taxes	(5.09)
Increase property taxes	(5.93)
Lay off town employees	(6.25)

**Would you support an override for the Town of Whitman’s budget?**

Yes, for the entire operating budget	19%
Yes, but only for a particular project	43%
No, not for any reason	38%

**If you said you would support a budget override, which of the following office’s budgets would you be most likely to support to receive a portion of the override?**

*Note that respondents were allowed to select multiple options; top three responses are bolded.*

Animal control	10%
Assessor	3%
Board of Selectmen/Town Administrator	3%
Building	13%
Council on Aging	25%
Emergency Management	26%
<b>Fire Department</b>	<b>56%</b>
Health	15%
Library	27%
<b>Police Department</b>	<b>56%</b>
Public Works	47%
Recreation	17%
<b>Schools</b>	<b>69%</b>
Technology	18%
Town Clerk	3%
Treasurer/Collector	3%
Veterans Services	30%

**Are there any town offices that you would want to see excluded from receiving any portion of a budget override?**

*Note that respondents were allowed to select multiple options; top three responses are bolded.*

Animal control	37%
Assessor	46%
<b>Board of Selectmen/Town Administrator</b>	<b>64%</b>
Building	26%
Council on Aging	20%
Emergency Management	14%
Fire Department	18%
Health	20%
Library	25%
Police Department	19%
Public Works	11%
Recreation	27%
Schools	20%
Technology	21%
<b>Town Clerk</b>	<b>48%</b>
<b>Treasurer/Collector</b>	<b>48%</b>
Veterans Services	13%

For each of the following offices, please indicate **how many times you have interacted with the offices/utilized their services in the past 12 months.**

	<b>1 to 5 Times</b>	<b>6 to 10 Times</b>	<b>11 Times or More</b>	<b>Not Applic.</b>
Animal control	39%	0%	1%	60%
Assessor	45%	2%	1%	51%
Board of Selectmen/Town Administrator	30%	4%	1%	65%
Building	38%	4%	4%	54%
Council on Aging	37%	6%	5%	52%
Emergency Management	27%	3%	1%	69%
Fire Department	57%	4%	2%	37%
Health	22%	3%	1%	75%
Library	33%	14%	29%	24%
Police Department	64%	6%	3%	27%
Public Works	59%	7%	5%	29%
Recreation	38%	10%	6%	46%
Schools	52%	6%	8%	34%
Technology	16%	6%	31%	46%
Town Clerk	55%	5%	2%	40%
Treasurer/Collector	33%	14%	29%	24%
Veterans Services	52%	5%	2%	40%

**For each of the following offices, please indicate your level of satisfaction with the services provided in your interactions with them in the past 12 months.**

*Note that respondents whom had not had contact with the office in the past year were asked to indicate “not applicable.”*

	<b>Very Dissatisfied</b>	<b>Somewhat Dissatisfied</b>	<b>Neither</b>	<b>Somewhat Satisfied</b>	<b>Very Satisfied</b>	<b>N/A</b>
Animal control	2%	2%	7%	6%	10%	72%
Assessor	2%	2%	11%	7%	11%	68%
Board of Selectmen/Town Administrator	2%	2%	7%	3%	7%	78%
Building	4%	6%	9%	6%	10%	66%
Council on Aging	2%	1%	6%	7%	14%	69%
Emergency Management	1%	0%	6%	4%	11%	77%
Fire Department	3%	2%	4%	5%	37%	50%
Health	1%	0%	7%	4%	8%	81%
Library	2%	1%	6%	9%	44%	38%
Police Department	4%	1%	5%	10%	39%	40%
Public Works	4%	4%	9%	13%	27%	44%
Recreation	2%	2%	7%	10%	19%	61%
Schools	3%	2%	13%	11%	22%	49%
Technology	3%	3%	6%	12%	21%	55%
Town Clerk	2%	1%	9%	8%	17%	62%
Treasurer/Collector	3%	1%	9%	9%	23%	55%
Veterans Services	2%	1%	12%	10%	23%	53%

**In thinking about the Whitman school system as a whole, which of the following issues should be prioritized?**

*Note that respondents were allowed to select multiple options.*

Full Day tuition free kindergarten	36%
School Facilities	29%
Smaller class sizes	39%
Chromebook accessibility for students	24%
Instructional materials for teachers	36%
Foreign language opportunities for all students	23%
Other*	10%

\*Write in responses appear in Appendix, pg. 20

**In thinking about the Department of Public Works (DPW), which of the following issues do you think should be prioritized?**

*Note that respondents were allowed to select multiple options.*

A new DPW facility	22%
Snow and ice removal during winter storms	48%
Major road repairs and upgrades to road system	55%
Replacing existing vehicles over 15 years of age with newer models	22%
Increasing hours for DPW employees	5%
Landscaping in town common areas (parks, playing fields)	16%
Maintenance to town buildings	23%
Other*	5%
None of these	4%

\*Write in responses appear in Appendix, pg. 23

**In thinking about the Library, which of the following uses do you think should be prioritized?**

*Note that respondents were allowed to select multiple options.*

Longer hours	14%
More services/increase diversity of services	21%
More programming for children/families	24%
Increased budget to reduce fines/fees to patrons	4%
Other*	4%
None of these	32%

\*Write in responses appear in Appendix, pg. 25

**Would you like the Fire Department Paramedics to perform community health checks in your home (at your physician's discretion)?**

Yes	15%
Maybe	34%
No	51%

## **Appendix: Write in Responses**

*Note that responses appear exactly as written in the survey instrument; the researchers removed any personal references in the responses.*

### **What is the most important issue facing the Town of Whitman? Select no more than 3.**

A lot of our schools and buildings have been upgraded over the last 20 years. We need to focus on fixing our roads.

All day ,free, Kindergarten

all union contracts

Arts and culture

Big mistake to continue building condos

Big trash items and leaves pickup would be great for most residents!

Bring life to downtown Whitman

center could have more shops

cleaning up homeowners lots of cars on property

elderly paying too much for taxes. already paid their lifetime

employee pensions

lack of diversity

limit town expenses

limited 55+ housing options and 12 more years paying 10mil capital expense of a new police station from free cash. It should be a debt exclusion.

Middle school and Conley school have roof and heating issues

No access to public transportation BAT busses

no nice restrants

Not enough entertainment

nothing for kids of all ages to do

Outdated zoning bylaws

Poor use of Funding/Budget

revenue planning 5 & 10 years

rundown homes

school administrations--too many

sidewalks

sidewalks

Something needs to be done about the side streets in town, especially those that are cut off. The not stopping and speeding with kids and animals around is awful.

street lighting

taxes (property & trash) keep going up

teen services

telecommunications

The cost to buy a house is outrageous

The police are all on a power trip

The water bills are extremely high

There are too many condos/multi-family housing developments being built  
ticks  
too many apartments  
Too many large apartment complexes being built  
Too many new buildings and homes going up  
Too many new developments/condos without room in the schools for more kids  
too many town employees  
Too much building  
town management  
Traffic/ speeding  
Trash along sidewalks and common areas  
unfunded liability is million  
Used Car lots  
Wages for school employees and yearly over rides  
wages of teachers  
we do not fund town services adequately  
We need more school buses so kids will not have to walk especially in all kinds of weather

**If you had to choose, which of the following strategies would you like the Town to adopt to increase revenues (funds coming in to the town) for the next budget cycle?**

- Added more businesses/retailers in Whitman to bring in revenue
- all of the above
- All of the above
- All of the above proportionately
- All of the above; share the tax burdon.
- Allow more business
- attract businesses
- Attract more business
- attract more business
- Attract more commercial business. There is far too much vacant commercial space in town.
- Attract more tax paying businesses
- Be more business friendly to bring in revenue
- Be more open to new businesses and willingness to amend town policies to assist new business development.
- Better business
- Better Management
- Better use of money instead of training taxes
- bring in business
- Bring in business
- Bring in more business
- Bring in more business
- Budget cuts.
- Build more houses and condos
- Building permits, commercial taxes
- business
- business and economic development
- business dev.
- Business Development
- business tax
- business taxes
- change form of town government

Charge higher tax rates for businesses  
charge to families with children going to town school  
Convert to Land tax  
Cut budget/expenses of town departments such as fire, police, etc  
cut budgets  
cut budgets  
cut cost  
cut cost everywhere  
Cut spending  
Cut spending  
Cut spending  
Cut the town manager's salary  
Cut town costs  
Cut waste at Schools! Enough of all the assistants & assistants-assistants! The SCHOOLS need to learn to work within a budget. Stop with the NEVER ENDING INCREASES and the pathetic "it's about the kids" response they regurgitate over & over!  
decrease  
decrease benefits to municipal employees  
Decrease costs  
Decrease pay to the school [personnel]  
decrease police budget  
Decrease public sector pensions  
Develop more income from Business, not to raise taxes in any way.  
do not increase  
Do not raise anything  
downtown redevelopment  
eliminate top officials  
encourage business to come to Whitman  
encourage new businesses ex. recreational marijuana shops  
Encourage reputable businesses, not used car dealers  
Enforce people pulling building permits out of towners doing flips not pulling permits  
Entice businesses both retail and entertainment to bring people both outside of the town and in the local community back to the town instead of heading to others  
Establish an investment account that can create gains (understanding there could also be losses)  
fix mismanagement  
get good quality restaurant brands  
Get more business  
get more business  
Get more business in town and stop adding homes to our town  
Get more businesses  
Get more businesses in the town

get more creative, no more taxes, new blood in town positions  
Get rid of wasted positions  
grant writing, regionalize fire police and DPW  
grants, new business  
have a split tax rate  
have police patrol streets at night. speeding tickets  
Heavier tax load on those individuals building properties that house more than 2 families, which are severely straining our tax resources  
hiring freeze  
hold the line  
housing instead of apartments  
If it resulted in better schools than I would be fine with any of the above  
improve housing, education attract more middle class resident, this in turn will make the city more robust. We need good schools for our children  
improve recycling participants  
incentives for new businesses  
increase business and multi-family tax rate  
Increase business in town to increase revenue  
increase business owners, landlords, and renters taxes  
increase business taxes  
increase businesses that pay taxes  
Increase commercial businesses  
increase commercial tax rate  
increase fees to out of town students to attend WHRHS  
Increase Grant money for everything  
Increase industry  
increase tickets for parking and traffic violations  
increased commercial and industrial tax base  
Invite all business incentives to set up here  
Land tax  
Lay off town employees  
legal marijuana shops taxes  
level fund school budget for a change  
Live within means.  
Lower taxes at all levels  
Lower taxes. Reduce police fire personnel  
make residents who have children pay extra taxes for school budget  
make sure property assessments are accurate  
manage spending better, limit rentals vs home ownership  
Manage your costs  
Marijuana dispensaries.

Marijuana grow facility  
mone  
more aggressive business development  
More buisness  
More businesses to pay taxes  
more business  
more business friendly  
more business in town  
more business revenue  
more business's  
More businesses  
More Businesses  
more commercial business  
more efficient operation of dpw- stop truck from riding around town etc.  
More small businesses  
more state money  
Multi family homes should be taxed at a higher rate  
Need businesses to lower taxes  
Negotiate better with our employees ... especially the schools.  
new business  
No increase in taxes  
no increase on taxes  
No increase, reduce waste  
no increases  
No increases, our taxes and fees are already high for the area. How about better management of our tax and fee dollars.  
No need for more \$.  
no raises  
Non of the above  
None  
None  
none  
none  
none  
none  
None of the above  
None of the above !  
none of the above!  
None taxes are too high as they currently sit  
None, find ways to cut expenses

None, reduce our spending. Live within our budget. Tighten the belt as they say.  
None. Manage money better.  
nothing  
on emit override to address capitol improvements other then schools  
operate within budget  
operate within your budget  
Other revenue, ex marijuana  
parking meters near MBTA  
Pay cuts to elected officials  
Potential for reallocation of funds  
put in tax revenue business  
quit spending what you don't have.  
reduce budgets  
reduce costs  
reduce costs  
Reduce expenses  
reduce the spending  
Reduce the town budget. Why is that not an option?  
reduce town administrator and senior center administrators salary  
reduce town services  
Reduced salaries  
reduces costs vs increase revenues  
reign in school spending  
Rein in Management Costs - becoming a large segment of the budget - Town / Fire / Police / School  
Top level salaries  
Review all current town expenses  
schools-no line items, no transparency, do we need all of the admins  
seek out state and federal funding  
Sell pot. Grow it. Do more fun things via town hall/ parks and rec dept. Don't increase any of the above  
slow down on raises/increases town and school employees  
Spend less money  
Spend what you have more wisely  
stabilize cost  
stay within budget like taxpayers have to  
Stop over taxing the residents and start taxing the vusinesses  
stop spending  
stop wasteful spending, increase retail, decrease residential taxes  
Take money from police and fire budgets. Don't screw the people.  
Take whitman out if the 50's and grow the town  
tax rate for businesses

Tax rental properties as businesses at a higher rate or hit them with a licensing fee at a percentage of the rental income. Rentals are raking in huge profits while the properties are depressed and undervalued leaving the bulk of the tax burden on single family home owners.

Taxation is theft

taxes and fees are too high

Tobacco tax

too much revenue goes to education. Should receive more money from state to fund schools

Unrealistic question, depends on how much is coming in from the different sources of the town's revenue. I would want to know what the town's plan is before committing to an increase.

Up the taxes multi-unit homes and business pays

we absolutely must raise taxes to support this town

We have all these new housing communities developing... why are our taxes going up?

why always looking to increase one- how cut eliminate waste

**If you had to choose, which of the following would you like the town to adopt to decrease costs for the next budget cycle?**

- Adopt better energy efficiency measures and track waste in all departments.
- Again unrealistic, what is being used by the different departments and the budgets and expenditures of each. Possibly reduce departments budgets, but without information I wouldn,t choose any.
- All are essential
- all of the above
- Become more efficient/Reduce Services
- better contracts. Employees picking up greater health costs and decrease retirement packages
- Bring in business
- Close Town Hall do everything online
- control spending-stay within budget
- control the school budget
- Cut Fire and Police Dept.Salaries
- cut waste
- Cut waste at Schools! Enough of all the assistants & assistants-assistants! The SCHOOLS need to learn to work within a budget. Stop with the NEVER ENDING INCREASES and the pathetic "it's about the kids" response they regurgitate over & over!
- Cut where you can, but town needs to keep up quality of services
- Decrease funding to private schools
- Do away with departments that are useless
- Do not decrease costs
- do not decrease services
- do zero base budget - cost should be only as needed
- effective cost reduction
- eliminate duplicated services
- eliminate pension go to 401k
- eliminate top paid assistants & town managers
- Eliminate unnecessary positions
- Eliminate unnecessary positions
- employees over paid
- find other ways to increase revenue get creative
- Find ways to get new business here
- force each town to manage own budget consistent w/ current fiscal environment
- generate revenue with more businesses to draw in residents and taxes
- Give citizens a choice to volunteer their time to fill needed positions in lieu of tax/excise increases
- Have a financial advisor help in maintaining a controlled budget
- hire someone to cut out dept. waste of funds
- host more fundraisers & bring more business
- I don't think that changing the operation of the town hall or its employees would make any difference

I don't think there's much room for reductions in any department. Things seem to be stretched pretty thin as it is

I don't think we should change any of that. The town does an amazing job .

I think the school dept budget should be much more transparent, by line item, and available to all before we can even have this discussion

I think the various town depts. work within their limited budget except schools. Large increase in school spending hurts other depts.

increase departmental efficiency, decrease waste.

increase eHealth insurance plan for DPW

legal pot shops

Level out funding instead of giving giant percentage to school

look at school budget

Make the school system more transparent and limit their strangle on the rest of the town

New Selectman

no layoffs

No more raises

no reductions-things are reduced enough-increase taxes

None of the above

None of the above

None of these

None. Town hall is hardly open as is

pay own health benefits

Police HRS

Raise revenue so this is not required.

Rebid contracts for lower more efficient services

reduce # school admins

reduce pension funds to a 5% matching 401K

reduce police overtime, traffic control with citizens instead

reduce police/fire budgets

reduce school budget

reduce school spending

reduce school spending

Reduce the already padded departments and level fun the already depleted departments

Reduce town hall hours and all budgets

Reduce town manager's salary

regionalize services

Reign in school spending

Rein in Management Costs - Fire / Police / Town Management / DPW Management / School Management - keep salaries level for 2 Years - no increase - no layoffs

salary levels INCLUDING school salaries

Small changes in multiple areas

Stop building more houses to stop increases in school budget.1

Stop so much waste in the schools. Children do not need door to door bus service  
too many in selectman's office doing nothing  
town cost analysis  
town employees pay own health insurance  
use email or facebook instead of mailings  
Use more volunteers  
Use more volunteers for various government areas  
We need to stop cutting back on the schools budget  
whatever to decrease taxes  
Why are none of these to level school employee salaries only town  
work within realistic budget

**In thinking about the Whitman school system as a whole, which of the following issues should be prioritized?**

admin & teacher contracts

afterschool programs

Aid on the buses

ask teachers

Balancing per student budget in comparison with Hanson

basic life skills

basic reading and writing arithmetic's

basic school curriculum, pay for sports

Better co-operation with vocational schools. Middle schoolers need to have the option to explore other education types.

Better cost per pupil spending

better food program, free lunch for all children, raise my taxes feed the children.

better utilization of what we have now

breakdown of salaries, equipment, material, etc

bring back "cursor" and get rid of common core

budget eliminate pension to 401

Budget reductions

Budget Transparency

civics classes

Cut the budget and reduce staff

decrease budget

don't have kids

drug abuse education

End the CANCER known as COMMON CORE!!!

extend regionalization

Fewer days off!!

fewer half days

Fix the Conley and middle school. Repairs to roof and heating systems

Food

Full Day Free Kindergarten is the highest priority

Full library services

Full-time adjustment counselors and librarians in every building

Fundamental curriculum for all grades

Get rid of Common Core

give teachers more authority

go back to basics 3 R's

Hanson should pay more cost than Whitman

Healthy lunches

Higher pay for teachers  
Honesty with thier budget,  
I think their salaries are TOO HIGH (administration)  
Idk anything about the schools  
Itemized Budget  
larger class sizes  
Later start times  
less early release days students should be in school more  
less school choice so Whitman students can fully participate in sports. Stop recruiting students. Not fair  
to league or children of taxpayers  
limit school dept expenses  
Limit the high percentage raises to follow teachers contract  
longer days and year  
Lower administrations salaries  
Make the middle school actually able to tech kids  
Mental health advocacy!!!!!!  
more funds  
More school buses so kids won't have to walk in bad weather  
more time spent teaching by teachers at same salary levels  
music  
Music and Art  
Music and art instruction and physical education  
music and arts  
Music/Art/Academic groups funded as well as sports are  
Na  
New text books or online text books  
No childreninschool system cannot answer  
no comment  
no more money for schools  
none  
None is more important than the other  
None of these. Too much of the budget is allocated to schools and I have not seen any data to support  
the need or the payback from increasing funding  
None they are already way over spending  
not familiar with these  
one of the lowest spending per student in state  
parking at high school  
Programs for advanced students  
proper building/grounds maintained  
Proper facilities including a new Middle School  
psychology services

reduce the budget!  
Reduce the buses especially for the high school, the kids all drive themselves to school.  
Reducing the budget  
Reducing wasted funds  
reduction in spending  
regular eye exams and adhd screening  
safety in schools  
Same experience at both elementary schools and services given  
School choice undermines children of taxpayers. A veiled attempt to recruit athletes. Not helpful to local kids forced to drop out with fewer spaces to compete.  
Security  
social emotional support  
Social/emotional services(social workers)  
Spanish for all based on changes in the US  
special education  
Start teaching materials not MCAS prep  
stop social engineering  
Stop the nonsense way they are teaching our children math and what about cursive, since when and who decided that the children didnt need to know that  
Supplies  
supplies  
supplies for teachers  
support services more available-counselors/specialist  
teacher salaries  
Technology  
Technology upgrades  
technology upgrades  
too half days  
too many school admins  
Universal preK  
Up keep building saves in the long run  
Updated technology and books  
vet services  
voucher program  
waste in the budget  
We need more school buses so kids wont have to walk in bad weather  
Work within their budget

**In thinking about the Department of Public Works (DPW), which of the following issues do you think should be prioritized?**

A drop off recycling program for tenants of all the apartments in town  
All Infrastructure, increase salaries  
allow us to put out more trash  
another market  
Better maintenance of cemeteries  
Clean up sidewalks and common areas  
clean up waste on sides of roads  
DPW does a great job - needs a priority  
eliminate pensions  
fix cracked streets & sidewalks  
fix park lamps  
free pick up for large items on curb  
Give residents access to DPW Spring through Fall for yard waste.  
have enough employees work should be done  
I think all of these but with risk of loss of jobs I say none  
If a new DPW building cannot be built then upgrading current building for workers  
Increase labor - eliminate overtime!  
Increase pay  
Increase wages  
Increased wages for DPW employees  
Keep up water and sewer under enterprise account  
lawn and leaf pick up  
lower school costs  
maintain water and sewer pipes  
Many roads are causing major wear on vehicles. They need to be repaired at a faster rate  
more hours for lawn waste  
More options for yard waste, maybe even town pickup  
More services for lawn debris. Pick up or drop off.  
more side walks, better street lighting  
Nepotism elimination  
new sidewalks with concrete not asphalt  
None. They do a great job  
pick up for large items should be free. too many homes cannot get rid of items ending up health hazard  
and large items left in yard a great deterrent to home values  
plan for capital investment  
Please repave the roads. Filling potholes only destroy the road more, as they are not fixed correctly.  
privatize road repair & upgrade  
Remove dead trees along roadways

repaving of neighborhood streets

Roads!

Salaries comparable to other towns, prevent employee loss

school maintenance

sidewalk replacement on a continual basis

sidewalks

sidewalks on side streets

sidewalks in general are poor/nonexistent

subcontracting

that's what they get paid to do anyways

Trash and recycling support/drop off areas for larger items

trash pick up on roads

Trash, litter, nips - over grown grass sidewalks.

upgrade senior center

use community service for clean up (court system)

Water infrastructure

Worker Attitude

**In thinking about the Library, which of the following uses do you think should be prioritized?**

4 hours open Sundays

Better summer hours

Books

Books

building to big to maintain

Close

Close it

Close it

Close it

Close it. It's a luxury not a necessity

Close to save money, every school has a library and every household has the internet.

Friday open at 10am

I think the library is good as is

Increase budget for more books, specifically juvenile section

Increase more more more. Are you kidding. I say close the library each school already have libraries

increase programming offered by speaker series

Increased budget to support collections and services

lectures, more evening hours

Less services

Make Libraries Great Again! Stop pushing "Chromebooks" in schools! This "technology" is making libraries obsolete.

More books

more hours at night for working folks

more large print books

more large print non fiction

More online books/programs

N/A

New building, very close to Town Hall with plenty of parking so folks can use the building.

No basis for opinion

NO INCREASE - DECREASE OR CLOSE

online books

Saturdays in summer

seems like the library employee is a large number of people for the hours of operation

Serve teens more!!

support and acitvitygroups for children

Technology,

upgrade computers & more books

Upgrade existing technology, have more technology

upgrade interior of library

use more volunteers  
we don't really need a library just small computer lab  
weekend hours year round